

Delaware Public Education Ombudsperson Program

Educate and Advocate!



OUR ROLE:

- To assist students and their families to advocate and resolve educational disputes.
- To collaborate with students, families and stakeholders to address systemic gaps in public education by identifying strategies and developing best practices. Themes may include equity, discipline, academic and social-emotional skills, trauma informed and/or restorative practices.

WHO WE SERVE:

All public and charter school families in New Castle, Kent, and Sussex counties.

COMPLAINTS WE HANDLE:

- Bullying
- Harassment
- Safety
- Transportation
- Attendance
- Special education
- Suspensions
- Expulsions
- Truancy
- Academic progress

HOW TO CONTACT US:

Referral Hotline:

Main: 302-327-1088

Hours: 8:30am - 4:30pm M,T,TH,F
12:00pm - 8:00pm Wednesdays



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CALL US FOR MORE INFO

STATEWIDE OFFICES: 302-327-1088

