



**Parent Information Center of Delaware**

# **Delaware Public Education Ombudsperson Program**

## **Educate and Advocate!**



### **Our Role:**

- To assist students and their families to advocate and resolve educational disputes..
- To collaborate with students, families and stakeholders to address systemic gaps in public education by identifying strategies and developing best practices. Themes may include equity, discipline, academic and social-emotional skills, trauma informed and/or restorative practices.

### **Who we serve:**



All public and charter school families in New Castle, Kent, and Sussex counties.

### **Complaints We Handle**

- Bullying
- Harassment
- Safety
- Transportation
- Attendance
- Special education
- Suspensions
- Expulsions
- Truancy
- Academic progress

### **How to Contact Us**



Intake Hotline: 302-327-1088

Hours: 8:30am - 4:30pm M,T,TH,F  
12:00pm - 8:00pm Wednesdays

Online Intake Form:

<https://forms.gle/i6xoM9CoeE6JFrYZ9>

For further details, visit us at [www.picofdel.org](http://www.picofdel.org)